



# Exciting Enhancements to our Telehealth Program: Access to a provider anytime, anywhere

Effective: July 1, 2024

In early July, you will receive a new FlexCare membership kit mailed to your home address. If you have previously registered via MyFlexCare.com or the FlexCare Digital Health mobile app, no action is required on your part. However, if you previously used the MDLIVE mobile app, you will need to re-register via MyFlexCare.com or via the FlexCare Digital Health mobile app. You should no longer use the MDLIVE app as of June 30, 2024. Beginning July 1st, you and your family will have access to: \$0 consult fee telemedicine as well as \$0 consult fee behavioral health counseling.

### WHAT IS FLEXCARE?

FlexCare is a virtual care platform that connects you with providers at no cost.

- U.S. board-certified doctors in all 50 states
- Available anytime, day or night
- Consults by phone, video or mobile app
- Prescriptions can be sent to your nearest pharmacy if medically necessary

### GET THE CARE YOU NEED

Providers can treat many medical conditions, including:

- Acne
- Allergies
- Behavioral Health
- Cold/Flu
- Nausea/Vomiting
- Respiratory Infections
- Skin Problems/Rashes
- And much more!

### WHY FLEXCARE?

It is a convenient, free option for quality care.

- When you need care now
- If you're considering the ER or urgent care for a non-emergency issue
- On vacation, on a business trip, or away from home
- For behavioral health therapy sessions
- For short term prescription refills

## Talk to a provider anytime for FREE!



Register at  
MyFlexCare.com or via the FlexCare  
Digital Health mobile app



New customer service number (as of July 1, 2024): 866-697-8212

FlexCare Digital Health