

Your Member ID Card



Your health plan ID card contains key information about you and your coverage. Keep your card with you at all times, so it is easily and readily accessible. Anytime you visit your doctor, hospital, or other health care provider, remember to show them this card so they know how to bill for the services they are providing you.

Front of card

The front of the Member ID Card is divided into several sections. At the top left is the Allied logo (1). To its right is contact information for eligibility, benefits, and questions (800-123-4567, www.alliedbenefit.com). Below the logo is the 'Subscriber' section (2) containing employer name, group number, subscriber name, and ID. To the right is the 'Medical Plan' section (4) showing provider network and coverage. Below the subscriber info is the 'Pharmacy Plan' section (3) with Rx BIN, PCN, and GRP numbers, and the Rx Benefit Manager contact info. At the bottom right of the Medical Plan section is a 'Deductible / Out-of-Pocket' table (5) with columns for IN and OCN, and rows for IND, FAM, and OCN. A footer at the bottom right says 'Contact Allied for questions 800-123-4567'.

Deductible / Out-of-Pocket	
IND INN:	\$1,000 / \$3,000
IND OCN:	\$2,000 / \$6,000
FAM INN:	\$2,000 / \$6,000
FAM OCN:	\$4,000 / \$12,000

1. Allied – Your contact for member services, eligibility, and benefit-related questions. Call the number listed here if you have questions about your plan or go to alliedbenefit.com to access your account online.

2. Group # and Subscriber ID – These numbers identify you and the plan you are enrolled in. You will need these when registering on alliedbenefit.com, calling Allied member services, or seeking care with providers.

3. Pharmacy Plan – This confirms your pharmacy benefit information when you need to fill a prescription. Call this number if you have prescription related questions.

4. Provider Network – This is the network of providers and hospitals that you have access to with your health plan. It's important that you visit healthcare providers who are in your network to maximize your plan benefits.

5. Coverage – This confirms your coverage level, deductible, and out-of-pocket maximum amounts for your medical plan.

6. The back of your card has important information for your provider on how to submit claims, verify eligibility and coverage, and contact to pre-certify applicable procedures.

Back of card

The back of the Member ID Card is divided into three main sections. On the left is the 'Medical Claims Submission' section (6) with contact information for Allied. On the right is the 'Eligibility' section with contact info and a note to see the plan description for details. Below that is the 'Pre-Certification' section with contact info and a note to see the plan description for details.

Example only. Information on your ID card may vary.

Accessing Your ID Card and More

Once you are enrolled in the health plan, you will receive two (2) physical ID cards in the mail. ID cards will arrive to your home before your plan's start date.

For a digital copy of your ID card:

- Go to alliedbenefit.com and click Register to activate your member account.
- Follow the steps using the information shown on the front of your card.
- From your Allied member portal, you can print a temporary ID card, request a new ID card sent to you in the mail, or save a digital copy to keep on your phone for instant access.